

## ADC Warranty

ADC's standard warranty is for defects in workmanship or materials under normal and proper use for a period of one year from the date of delivery to the original purchaser ("Purchaser").

### Warranty

ADVANCED DESIGN CONSULTING USA, INC.'s ("ADC's") goal is to provide top-quality, zero-defect equipment to its customers. This product is therefore warranted to be without defects in workmanship or materials under normal and proper use for a period of one year\* from the date of delivery to the original purchaser ("Purchaser"). Our obligation under this warranty will be limited to the repair or exchange of the product which may thus prove defective under normal and proper use by the Purchaser, and which our examination will disclose to our satisfaction to be defective. The term "normal and proper use," as used in this warranty, will be deemed to mean use only for the purpose for which the product is intended. The material defect warranty will not apply to any material supplied to ADC by the Purchaser. Purchased parts such as bearings, switches, and sensors etc., are warranted by ADC only to the extent and terms of the original manufacturer's warranty.

This warranty will not apply to this product or any part thereof which has been subject to accident, negligence, modification, alteration, abuse, misuse, inadequate or improper maintenance, extreme conditions, and placement in an unsuitable physical or operating environment or has been caused to fail by a product not provided by ADC. Likewise, this warranty does not apply if the product is repaired or serviced by anyone other than ADC or an ADC factory-trained technician, or if operated in a manner contrary to the instructions which accompany the product.

This warranty does not include defects as a result of, but not limited to, errors in design, test data, diagnostics, application specifications, lack of design margin, errors in specifications, or errors in bills of materials as provided or directed by Purchaser.

1. In the event of the product not conforming to the above warranty, ADC will, at its option, either repair or replace the product free of charge to the Purchaser, provided that:
  - a) As a condition to obtaining warranty services, Purchaser must either:
    - i) Notify ADC in writing within ninety days after discovery of the defect; or
    - ii) At its own expense, return the defective product to ADC's facility in Lansing, NY no later than ten days following the last day of the warranty period.
  - b) All products require a Return Authorization from ADC prior to their return, which will be issued within five days from receipt of Purchaser's request. Purchaser will advise ADC prior to returning any product for repair.
  - c) The warranty is in force. The warranty is void if your ADC product:
    - i) Has not been operated in accordance with all procedures described in the operating instructions;
    - ii) Has been serviced, adapted or modified without written approval by ADC; or
    - iii) Has been improperly installed, used, maintained or otherwise damaged (including without limitation any damage by fire, smoke or water).

2. There is no warranty coverage for any of the following:

- a) Costs of removing or reinstalling the product when submitted for warranty service;
- b) Any non-performance of the product due to inadequate or improper maintenance;
- c) Routine maintenance, periodic adjustment or performance testing of the product as recommended in the operating instructions; or
- d) Normal wear and tear on the product.

3. THIS LIMITED WARRANTY WILL CONSTITUTE THE SOLE AND EXCLUSIVE WARRANTY FOR YOUR PRODUCT. ADC DISCLAIMS ANY OTHER WARRANTIES EXPRESSED, IMPLIED OR STATUTORY, INCLUDING WITHOUT LIMITATION ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE.

4. This limited warranty contains the complete obligations of ADC to the Purchaser in connection with the product, and it will supersede all previous oral or written statements or agreements concerning such obligations. This warranty may only be amended in writing signed by an authorized officer of ADC. The above warranty periods will not be extended by the repair or replacement of product.

5. After expiration of the warranty herein, ADC may continue to offer repair services to keep your equipment operational. Please inquire for the prevailing charges for such service.

\*Additional years of coverage are available at an additional charge.